

Friday, 12 June, 2009

Mr M. Wanjumbi
Managing Consultant & Chief Trainer
Newtimes Business Solutions
P O Box 55546
00200 NAIROBI

Dear Mr Wanjumbi,

**3 TIER STAFF MOTIVATION
AND CAPACITY BUILDING TRAINING**

We refer to the staff motivation and capacity Building training held in the months of April and May 2009 to the staff of Pacific Insurance Brokers (EA) Ltd and First Reinsurance Brokers Ltd.

Thank you for a well conducted training which brought theory into practice as noted by some of the participants. Your trainers /facilitators were able to engage the participants as they touched on real life situation that they could identify with. Further, we have noted from the participants report that the training yielded positive reports especially on personal development, teamwork and communication.

Meanwhile, we thank your well able trainers through your office and hope that in future, we shall have another opportunity to work together.

Sincerely,
PACIFIC INSURANCE BROKERS (E.A.) LTD



JACINTA KARITA
GROUP MANAGING DIRECTOR