

**THE CO-OPERATIVE INSURANCE  
COMPANY OF KENYA LIMITED**

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29<sup>th</sup> September 2008

The Chief Trainer  
Newtimes Business Solutions  
Utalii House, 3<sup>rd</sup> Floor  
Nairobi

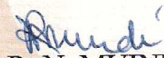
Dear Sir/Madam,

**Re: Staff Motivation and Capacity Building Training – Junior staff**

Upon sending our staff to the above course, we wish to confirm that we received positive reports not only on the training methodology but also on the relevance and depth of the content.

We further confirm that we have noticed positive change especially with regard to the motivation and attitudes of the participants. We will get back to you for further training of our staff as soon as we are ready.

Yours faithfully  
THE COOPERATIVE COMPANY OF KENYA LIMITED

  
R. N. MUINDI (MRS)  
HUMAN RESOURCES MANAGER



**CIC INSURANCE**  
*"We keep our word"*

Member of the Association of Kenya Insurers (AKI)